

ttconnect ID and e-Tax Services

Dear Valued Customers,

In an attempt to provide an alternative to visiting a ttconnect Service Centre to register for the ttconnect ID and e-Tax services, we have implemented the following online process.

1. You **MUST** do the following:

- a. Print, sign, scan and email the last page of the ttconnect ID Disclaimer form which is available on the ttconnect website via this link; <https://bit.ly/4bnbSVh>

- b. Copy, sign and scan and email any two (2) of the following Identification documents.

Note that the IDs must be valid.

1. National Identification Card
2. Driver's Permit
3. Passport
4. Birth Certificate

- c. As part of our verification process you are required to send a selfie holding one of your photo IDs (National ID Passport or Driver's Permit). The photo should clearly show your face and one of the National IDs being submitted. A photo of your face with a birth certificate would not be accepted.

- d. Individually scan and label each of the required documents as outlined in A-C. Send one email with all required documents attached, to the most convenient email address below. Each scanned document should not exceed 500KB in size.

If you were previously registered for a 13-digit ttconnect ID, please provide same in your email. If not, a temporary ttconnect ID would be assigned and emailed upon completion of the registration process.

2. To access the e-Tax service as an Individual, you are required to scan and email any one of the following computer generated documents to verify your BIR number. The document must not be older than five (5) years:

- a. VAT Advisory
- b. Tax Clearances
- c. Statement of Account
- d. Notice of assessments
- e. Advice of Assignment of BIR Number

Please note that your TD4 slip is NOT an accepted document for BIR number verification.

Your ttconnect ID and e-Tax registration can be facilitated by submitting the aforementioned documents to the most convenient email address:

iGovTT-TTConnect-Arima@igovtt.tt
iGovTT-TTConnect-BonAccord@igovtt.tt
iGovTT-TTConnect-Chaguanas@igovtt.tt
iGovTT-TTConnect-Curepe@igovtt.tt
iGovTT-TTConnect-PrincesTown@igovtt.tt
iGovTT-TTConnect-SangreGrande@igovtt.tt
iGovTT-TTConnect-St.James@igovtt.tt

Access to the e-Tax service would be granted within **two (2) business days** of submission of all identified documents which meet the above requirements.

Please note the in-person ttconnect ID and e-Tax registration processes continue to be facilitated at ttconnect Service Centres which are open; Mondays to Fridays, 8:00 am to 4:00 pm, except public holidays.

Please visit www.ttconnect.gov.tt to chat with us via **ttGovChat**

CALL US TOLL FREE: 800-TTCN (8826)



ttGovChat **ChatBot**
LIVE CHAT

SO MANY WAYS TO CONNECT WITH US!