



# Attention **ALL** Senior Citizens!

**Pension Recipients**

Complete your  
**Life Certificate Exercise (LCE)**  
together with the Life and Residential  
Declaration Form (LRD) through



## How does it work?

- 1** You will receive a notice from the Ministry of Social Development and Family Services informing you that the Life Certificate update is due.
- 2** When you receive this notice, request an eAppointment through ttconnect by calling 800-TTCN (800-8826) with the date, time and preferred ttconnect service centre.
- 3** ttconnect will then verify, confirm and provide you with your eAppointment reference code.
- 4** The day before the appointment, you will receive a reminder via phone call from ttconnect to confirm your appointment.
- 5** You are required to walk with the notice from the Ministry of Social Development and Family Services, National ID Card, a copy of your computerised birth certificate, and a copy of the bio data page of your passport to the appointment.